**MainStreet DBAs**

MainStreet DBAs provides flexible database administrators as an extension of your staff for both Oracle and SQL Server environments.

**MainStreet’s service approach offers the following advantages**:

* DBAs are all U.S. citizens with full background checks
* Assigned, named personnel to facilitate communication and build ongoing relationships
* ITIL-based workflows to ensure proper incident and event handling
* 24x7 emergency support
* Sophisticated database monitoring tools to identify issues (optional)
* “Pay for what is use” pricing model with 15-minute billing increments ensures that customer only pays for DBA work needed
* “Primary / Secondary” model so there is always a DBA available regardless of vacations, sick time etc.

**Support services include ALL aspects of database administration including (but not limited to):**

* 24/7 Support
* “Break/fix” work to return databases to operational state
* Debugging root-cause issues based on incident information
* Working with development and user staff to correct database issue
* Install and configure DBMS software and create new instance(s)
* Performing all aspects of database maintenance
* Database services for Cloud environment
* Managing database space
* Provide recommendations for tuning and operational areas
* Developing processes for database cloning
* Database migrations
* Perform database recoveries
* SQL tuning for performance
* Implementation of replication strategies
* Create databases/tables/indexes (all DDL) on servers from specifications
* Proactive, daily checks and taking necessary actions
* Upgrading database software
* Database DR planning
* Install database software fixes, service packs, upgrades
* Database server configuration reviews
* Responding to alerts, either User Generated or System Generated

 **Data Warehouse design, development, and support services also available**

Pricing for HESS Members is at a rate of $120/hr. Market rate is $135/hour.

Weekly reports provide information on hours used and the tasks performed.

For more information see [www.mainstreetdbas.com](http://www.mainstreetdbas.com)